

## **Suvarnabhumi Airport is ranked 5<sup>th</sup> amongst World's Largest Airports**

Airport Council International (ACI) announced that Suvarnabhumi Airport (SA) is ranked 5<sup>th</sup> for “Best Airport by Size of Airport” in 2008 in the category of over 40 million from the Airports Service Quality Survey (ASQ).

Mr. Serirat Prasutanond, Suvarnabhumi Airport General Manager/Acting Executive Vice President of AOT Public Company Limited said that the ACI has announced the ranking for “ACI 2008 Airport Service Quality Awards” on March 10<sup>th</sup>, 2009. Suvarnabhumi Airport from Thailand came in 5<sup>th</sup> out of 12 airports belonging to the same category of “over 40 million”. This is definitely a step forward as SA came in 6<sup>th</sup> last year.

“ACI 2008 Airport Service Quality Awards” is resulted from a survey of over 200,000 passengers traveling through 108 participating airports worldwide. Of all the 108 airports, SA came in 28<sup>th</sup> this year compare to 41<sup>st</sup> last year for “Best Airports Worldwide”. The top 3 for 2008 are ALL located in Asia; Incheon International Airport (South Korea), Changi Airport (Singapore) and Hong Kong International Airport respectively, Mr. Prasutanond mentioned.

For “Best Airports Worldwide” 2009 where SA is to “Go For TOP 10”, passengers will be surveyed throughout 2008 and the result will be announced in March, 2010. SA’s GM also added that we are still determined to achieve the goal for the pride and fame of Thai people. Improvements are in progress in all aspects such as: environmental issues, cleanliness, convenience, speed of procedures, security protocols and awareness and friendliness of staff. Everyone (immigration, customs, airlines, etc.) is pitching in, coordination and meetings are held to maximize efforts in leaving the passengers with the best impression of SA from their first to their last step in this airport.

NOTE: Best Airport Worldwide is broken down into categories.

- Overall
- Regional
  - Africa
  - Asia-Pacific
  - Europe
  - Latin-America and Caribbean
  - Middle East
  - North America
- Size
  - Less than 5 million passengers per year
  - 5-15 million passengers per year
  - 25-40 million passengers per year
  - Over 40 million passengers per year
- Domestic Airports

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